



Clear Documentation. Stronger Systems. Better Teams.

Technical writing that helps developers, engineers, and startups capture complex systems, processes, and knowledge in a way that's clear, structured, and genuinely useful.



Technical
Documentation



System & Process
Documentation



API &
Integration
Documentation



Guides for
Teams



Technical Documentation for Software, Systems, and Teams

I create structured technical documentation that helps teams understand, manage, and maintain systems, applications, and complex technical environments. As software platforms and infrastructure evolve, critical knowledge can quickly become fragmented across teams, tools, and individuals. Clear documentation provides a practical reference that supports onboarding, troubleshooting, development, and long-term maintainability. This includes system overviews, internal documentation, process guides, and supporting technical material that reflects how systems are actually used in practice. My work focuses on translating technical detail into clear, structured documentation that supports developers, engineers, and technical teams. The goal is not just to document how a system was originally designed, but to capture how it functions, evolves, and is maintained in real-world environments.

● System & Application Documentation

Structured documentation that provides a clear view of how systems, applications, and platforms are designed, integrated, and used in practice.

This may include:

- Network topology overviews
- System architecture overviews and component relationships
- Application workflows and functional behaviour documentation
- API documentation and integration mapping
- Data flow and system interaction descriptions
- Environment configuration and deployment documentation
- Internal technical knowledge base content

The goal is to give technical teams a reliable reference point that supports development, troubleshooting, onboarding, and long-term system understanding.

● Visual Documentation & Technical Communication

Professional visual and written assets that translate complex technical concepts into clear, accessible documentation.

This may include:

- System diagrams and architecture visuals
- Process flow diagrams and workflow maps
- Simplified technical diagrams for non-technical stakeholders
- Supporting documentation for presentations and internal communication
- Structured documentation designed for cross-team understanding

My background in visual communication allows me to bridge the gap between technical complexity and practical, real-world usability.

● Process, Operations & Technical Guides

Clear, structured documentation that supports how systems are operated, maintained, and supported over time.

This may include:

- Operational procedures and runbooks
- System support and troubleshooting guides
- Deployment and release process documentation
- Internal workflows and team processes
- Incident response and escalation documentation
- Environment setup and onboarding guides for developers

The focus is on reducing reliance on undocumented knowledge and creating consistency across teams, especially in fast-moving or growing environments.

James Price

Founder of NetworkDocs

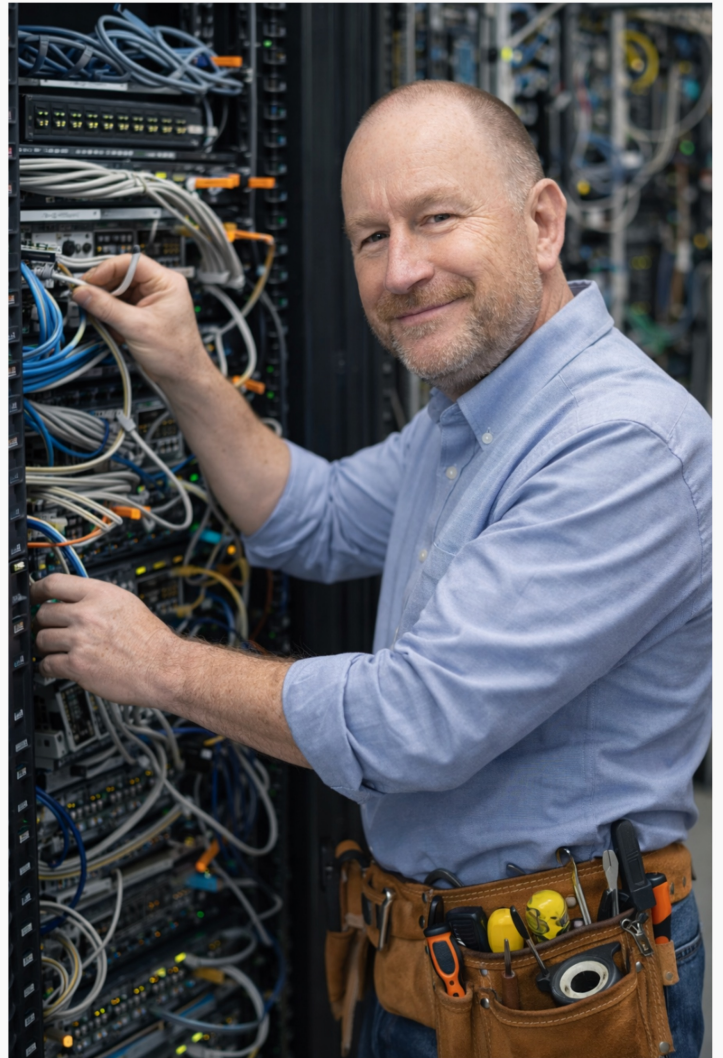
My background bridges the gap between complex network infrastructure and crystal-clear visual communication. I combine training in Cisco networking and cybersecurity with my experience in technical systems administration to map, audit, and document critical network environments.

I've worked across technical environments involving systems, infrastructure, telecommunications, web administration, documentation, and operational workflows, alongside a background in digital media, design, creativity, and communication.

This unique combination allows me to translate dense, technical routing and device data into highly accurate, visually intuitive diagrams and operational runbooks that technical teams, external vendors, and business owners can immediately use.

Credentials & Qualifications

- Cisco Networking & Cybersecurity Studies
- Cert. IS&T (Information Systems & Technology)
- Dip. Art & Creativity (Adv) / NZDip. Creativity
- NatDip. Design (Graphic) / NZDip. Digital Media
- NatDip. Adult Ed / Dip. Bus.



How I Work

The focus is always the same: understand the system, structure the information clearly, and create documentation that remains practical and maintainable.

①

Understand the System & Environment

I begin by reviewing the existing system, application, or platform, along with how it is used and maintained in practice. This includes identifying key components, workflows, integrations, and the needs of the developers, engineers, or teams who rely on it.

The goal is to build a clear understanding of both the technical structure and the real-world usage of the system before any documentation is created.

②

Structure & Clarify Technical Information

I organise technical information into a clear, structured format that is easy to navigate and maintain. This includes translating complex system behaviour, processes, and interactions into documentation that supports both technical and non-technical audiences.

This may include system overviews, process documentation, workflows, API references, internal guides, and supporting technical material tailored for development and operational teams.

③

Refine for Long-Term Maintainability

Good documentation should remain useful long after it is created. I refine documentation to ensure it is easy to update, scalable as systems evolve, and practical to use in real-world situations such as onboarding, troubleshooting, and ongoing development.

The focus is on creating documentation that reduces dependency on undocumented knowledge and supports teams as systems change and grow over time.